PreviewPage Page 1 of 2





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Evaluation

Previewed Date 9/10/2018

Evaluation TitleEvaluation of a Postnatal Home Visiting Program for mothers, neonates and their families in Gaza, State of

Palestine, over the period 2011 - 2016

Evaluation Year 2018

Evaluation Report Sequence Number

2018/003

Region MENA

Office State of Palestine

Person In Charge For Follow Up to Management

Response

Shereen Obaid

Overall Response

Overall Response to the Evaluation: This evaluation was conducted in consultation with key stakeholders at the country levels, WFP, UNFPA, UNRWA, Ministry of Health, CSOs and UNICEF staff, including senior management were actively engaged in all phases of the evaluation. The evaluation successfully documented and assessed the relevance, efficiency, effectiveness, impact and sustainability of the PNHV programme; and secondly it identified good practices and areas for improvement. UNICEF senior management and the evaluation steering committee validated and agreed on all recommendations of the evaluation.

Planned Use of the Evaluation: The primary users of the evaluation are UNICEF, the Japan Government (the donor) and CSO implementing partners. The intended use of the evaluation is for the primary audience to understand how how the PNHV programme filled the gap in health service provision for mothers with high-risk pregnancies and their new-born who were discharged only within several hours after delivery throughout the Gaza strip. The evaluation—through its quantitative analysis—also provides insight into results of significant numbers of women and their new-borns over the period 2011- 2016.

Recommendations and Actions

Recommendation #1:

a. UNICEF to work towards enhancing better integration of postnatal care into Mother and Child Health services, whereby postnatal care for both mother and new-born are seen as an equal component of their MCH care. This should include acceptable appropriate quality postnatal care in the clinic and home visits where possible and needed. In line with the WHO recommendations this care may be complemented by additional mobile phone- or web-based contacts. In line with the National Health Strategy 2017-2022, UNICEF could work with the MoH and other stakeholders to create linkages with the Family Medicine approach.

Management Response: Agree

Recommendation #2:

b. UNICEF to work towards enhancing the quality of postnatal care through amongst others

Management Response: Agree

Recommendation #3:

b.1 Working with MoH and other key players on the revision, standardization and implementation of the postnatal care protocols and making these widely available and used in practice and training. Important thereby to address are amongst others: involvement of husbands; specific attention for those extra vulnerable and those socially at risk; maternal mental health, early child hood development, physical exercises and family planning.

Management Response: Agree

PreviewPage Page 2 of 2

Recommendation #4:

b.2 Working with other key stakeholders on the harmonization of services. Integration of postnatal care in Family Health Care teams could be an important entry point for that and foster further contact between service providers and patients and reduce in the shopping of services.

Management Response: Agree

Recommendation #5:

b.3 Supporting and lobbying (together with i.e. WHO) for a centralized Health Information System and improving programme documentation

Management Response: Agree

Recommendation #6:

b.4 Better coordination among providers. UNICEF and the MoH to identify and engage with partners that complement each other on the different components of the holistic postnatal care approach, including in hospitals, clinics and training curricula.

Management Response: Agree

Recommendation #7:

b.5 Improving the capacity building structure around postnatal care

Management Response: Agree